



RANI CHANNAMMA UNIVERSITY, BELAGAVI

B. V. V. Sangha's

**BASAVESHWAR COMMERCE COLLEGE
BAGALKOT**



**MASTER OF COMMERCE
2021-2022**

A PROJECT REPORT ON

**"A STUDY ON CUSTOMER SATISFACTION AT
BDCC BANK LTD, NEERABUDIHAL"**

Internal Guide

Prof.V.R.BENDRE

External Guide

Mr.DHARESH.KADAKOL

Submitted By

Miss.TANGEVVA.K. MULLUR

M.Com Final Year

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(KARNATAKA STATE



NAAC : B++

Dr. Jagannath V. Chavan

Principal

M.A., M.Phil., Ph.D., S.L.E.T.

Ref. No.: BCCB /

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Date 30/08/2022

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website : bvvsbccb.org

CERTIFICATE OF APPROVAL

This is to certify that , the project entitled "A Study on Customer Satisfaction with reference to Bagalkot District Central Co-operative Bank Neerabudihal " is being submitted by Miss. Tangevva K. Mullur, a student of M.Com final year (Reg.No:MC205634) has satisfactorily completed her project work for fulfillment of M.Com Degree by Rani Channamma University, Belagavi.

Prof.V.R.Bendre

Internal Guide

Prof.K.J.Malaji

Co - ordinator & HOD

Prof.Dr.J.V.Chavan

Principal

Basaveshwar Commerce

College Bagalkot

ನಂ.: ಆರ್.ಸಿ.ಎಸ್./ಸಿ.ಆರ್.ಡಿ.32208-2001-02 ದಿನಾಂಕ : 01-02-2003

ಬಾಗಲಕೋಟೆ ಜಿಲ್ಲಾ ಕೇಂದ್ರ ಸಹಕಾರಿ ಬ್ಯಾಂಕ ನಿಯಮಿತ, ಬಾಗಲಕೋಟೆ

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THE BAGALKOT DISTRICT CENTRAL CO-OP. BANK LTD., BAGALKOT

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ಕೇಂದ್ರ ಕಚೇರಿಯ ದೂರವಾಣಿ ಸಂಖ್ಯೆಗಳು

ಮುಖ್ಯ ಕಾರ್ಯನಿರ್ವಾಹಕಾಧಿಕಾರಿ ಕಚೇರಿ : 235572

ಕೇಂದ್ರ ಕಚೇರಿ : 235573

: 236443

CERTIFICATE

This is to certify that Miss Tangevva K. Mullur who is presently studying M.Com final year (Exam Seat No. MC205634) at Basaveshwar Commerce College Bagalkot has done the project work "A Study on Customer Satisfaction with reference Bagalkot District Central Co-operative Bank Ltd Neerabudihal" in our organization 02/05/2022 to 30/08/2022. She has very sincere while doing this project.

The project found satisfactory up to our expectation. We wish her all success.

Date:30/8/2022

Place: Neerabudihal

For The Bagalkot D.C.C Bank Ltd.
Neerabudihal Br

Manager