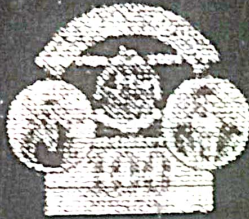


RANI CHANNAMMA UNIVERSITY BELAGAVI



**B.V.V.SANGHA'S
BACHELOR OF BUSINESS ADMINISTRATION**



**BASAVESHWAR COMMERCE COLLEGE
BAGALKOTE - 587101**

2021-2022

Project Report On:

"A STUDY ON CUSTOMER SATISFACTION"

**AT
LATHANAND JAWA MOTORS PVT.LTD**

**Submitted by:
Mr.MAHESH G.KANTI
[B1916621]**

**INTERNAL GUIDE
Prof. Sheetal V. Barshi**

**EXTERNAL GUIDE
Mr.SANTOSH RATHOD**

**CO-ORDINATOR
Prof. VIDYA I. VASTRAD**

**PRINCIPAL
Dr. JAGANNATH V.C**



LATHANAND MOTORS PVT LTD

HIEMATH COMPLEX PLOT NO : 117/119-1 SHOP NO 1 ROOPLAND VIDYAGARI,BAGALKOT
Cell : 9620987758 / 8660303090 E-mail : jawamotorsbagalkot@gmail.com

CERTIFICATE

This is to certify that Mr Mahesh kanti (B1916621) B.B.A final year student of Basaveshwar Commerce College Bagalkot. He has under gone. In- plant training on "A study on Customer Satisfaction towards JAWA Motors" during the period 25/04/2022 to 24/05/2022 in our organization.

During the tenure of his In-plant Training we found his sincere and hardworking,



Santosh Rathod

General Manager

Lathanand Motors

Bagalkot

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BASAVESHWAR COMMERCE COLLEGE,

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NAAC : B++

Dr. Jagannath V. Chavan

Principal

M.A., M.Phil., Ph.D., S.L.E.T.

Ref. No.: BCCB /

Date 10/06/2022

Email : bvvscommerce@gmail.com bccb_evaluation@rediffmail.com
website : bvvsbccb.org

CERTIFICATE OF APPROVAL

This is to certify that **Mr. MAHESH G KANTI [B1916621]** of B.B.A VIth Semester has successfully completed his project entitled "**CUSTOMER SATISFACTION**" at **Lathanand Jawa Motors**.

Internal Guide

Prof. Sheetal V. Barshi

H.O.D & Co-ordinator

Prof. Vidya I. Vastrad

Principal

Dr. J. V. Chavan

50
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22/06/22