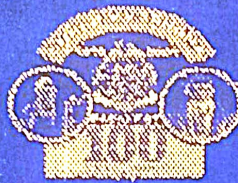


RANI CHANNAMMA UNIVERSITY, BELAGAVI



**B.V.V. SANGHA'S
BACHELOR OF BUSINESS ADMINISTRATION**



BASAVESHWAR COMMERCE COLLEGE

BAGALKOTE - 587101

2021-2022

Project Report On:

"A STUDY ON CUSTOMER SATISFACTION

AT

SHRI GURU MUNEESHWAR GROUPS PVT.Ltd,NARGUNDA

SUBMITTED BY

Mr.NIRANJAN P. YADAHALLI

(B1916628)

INTERNAL GUIDE

PROF. VIDYA I. VASTARAD

EXTERNAL GUIDE

C'O-ORDINATOR

PRINCIPAL

Mr.PRAVEEN S. A

Prof. VIDYA I. VASTARAD

Dr. J.V CHAVAN

SHRI GURU MUNEESHWAR GROUPS, NARGUNDA

Date: 10/06/2022.

CERTIFICATE

This is to certify that, **Mr. Niranjana P. Yadahalli** (Reg.no.B1916628) BBA 6th semester student of Basaveshwar Commerce College, Bagalkot, has successfully completed In-plant training from 25th April 2022 to 24th May 2022, on subject "**A Study on Customer Satisfaction**" in Shri Guru muneeshwar Group, Nargunda as part of his student trainin program. During the training period, he was found to be sincere and hardworking.

We wish all the best for his future career.



(SEAL AND SIGNATURE)

(Signature)

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Dr. Jagannath V. Chavan

Principal

M.A., M.Phil., Ph.D., S.L.E.T.

Ref. No.: BCCB /

/20

Date 10/06/2022.

Email : bvvscommerce@gmail.com bccb_evaluation@rediffmail.com
website : bvvsbccb.org

CERTIFICATE OF APPROVAL

This is to certify that **MR. NIRANJAN P. YADAHALLI** [B1916628] of B.B.A VIth Semester has successfully completed his project entitled "A STUDY ON CUSTOMER SATISFACTION AT SGM GROUPS PVT. LTD., NARGUNDA".

INTERNAL GUIDE

Prof. Vidya I. Vastrad

HOD & CO-ORDINATOR

Prof. Vidya I. Vastrad

PRINCIPAL

Dr. Jagannath V. Chavan

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