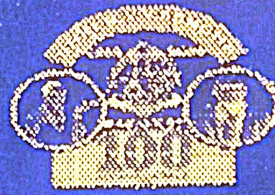


RANI CHANNAMMA UNIVERSITY, BELAGAVI



**B.V.V. SANGHA'S
BACHELOR OF BUSINESS ADMINISTRATION**



**BASAVESHWAR COMMERCE COLLEGE
BAGALKOTE - 587101
2021-2022**

Project Report On:

"A STUDY ON CUSTOMER SATISFACTION"

AT

SANGAMI PAINTS AND HARDWARE

SUBMITTED BY

Miss. POOJA A. JADHAV

[B1916633]

INTERNAL GUIDE

Prof. SHEETAL BARSH

EXTERNAL GUIDE

CO-ORDINATOR

PRINCIPAL

Mr. VAIBHAV SANGAMI Prof. VIDHYA I.V DR. JAGANNATH V.C

SANGAMI PAINTS AND HARDWARE

Near Vallabhai chowk near mahantesh book depo

Ref:

Date:

CERTIFICATE:

This is to certify that Miss Pooja A. Jadhav of B.B.A final year student of basaveshwar commerce collage bagalkote has carried out in plant training on “**Marketing analysis of customer satisfaction**” in our organization from 25/04/2022 to 24/05/2022

She has shown interest, sincerity and hard work during the period of project.

We wish all the best for future.

For, Sangami Paints & Hardwares


Proprietor

THANK YOU

Sangami paints and Hardware



B.V.V.Sangha's
BASAVESHWAR COMMERCE COLLEGE,
BAGALKOT - 587 101.
Dist : BAGALKOT)
(KARNATAKA STATE



Dr. Jagannath V. Chavan
Principal M.A., M.Phil., Ph.D., S.L.E.T.

NAAC : B++

Ref. No.: BCCB / / 20 -

Date 10/06/2022.

Email : bvvscommerce@gmail.com bccb_evaluation@rediffmail.com
website : bvvsbccb.org

CERTIFICATE OF APPROVAL

This is to certify that **MISS. POOJA A. JADHAV [B1916633]** of B.B.A VIth Semester has successfully completed her project entitled "A STUDY ON MARKETING ANALYSIS OF CUSTOMER SATISFACTION AT SANGAMI PAINTS AND HARDWARE, BAGALKOT".

INTERNAL GUIDE

Prof. Sheetal V. Barshi

40
80

HOD & CO-ORDINATOR

Prof. Vidya I. Vastrad

98/100

PRINCIPAL

Dr. Jagannath V. Chavan