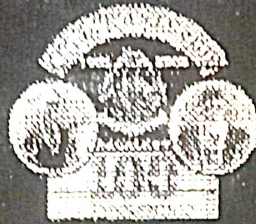


**RANI CHANNAMMA UNIVERSITY BELAGAVI**



**B.V.V.SANGHA'S  
BACHELOR OF BUSINESS ADMINISTRATION**



**BASAVESHWAR COMMERCE COLLEGE  
BAGALKOTE - 587101**

**2021-2022**

**Project Report On:**

**“A STUDY ON CUSTOMER SATISFACTION”**

**AT  
“ROYAL ENFIELD”**

**Submitted by:  
Mr. RAKESH KOLLANAVAR  
[B1916640]**

**INTERNAL GUIDE  
Prof. NANDINI N DODDAMANI**

**EXTERNAL GUIDE  
MR. MANJUNATH**

**CO-ORDINATOR  
PROF. VIDHYA I.V**

**PRINCIPAL  
DR. JAGANNATH V.C**

## CERTIFICATE

This is to certify that Mr.Rakesh kollannavar Basaweshwar commerce college Bagalkot has visited our organisation and he has successfully completed his project on ROYAL ENFIELD SHOWROOM MUDHOL "CUSTOMER SATISFACTION" during period of 30 days i.e., from 25-04-2022 to 24-05-2022. He had worked satisfactorily toward completion of project assigned to him.

During the course of his training, we found him very dedicated towards his work.

We wish him all the luck for his future.



Signature of Official

Place: Bagalkot

Date:

Post Box No.: 59  
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**NAAC : B++**

**Dr. Jagannath V. Chavan**

Principal

M.A.,M.Phil.,Ph.D., S.L.E.T.

Ref. No.: BCCB /


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Date 10-06-22

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website : [bvvsbccb.org](http://bvvsbccb.org)

## CERTIFICATE OF APPROVAL

This is to Certify that **Mr.Rakesh K. Kollannavar [B1916640]** of B.B.A VI Semester has Successfully Completed his Project Entitled "A STUDY ON CUSTOMER SATISFACTION" AT ROYAL ENFIELD MUDHOL .

  
Internal Guide

Prof. Nandini N.Doddamani

  
H.O.D & Co-ordinator

Prof. Vidya I. Vastrad

  
Principal

Dr.J.V.Chavan

58  
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