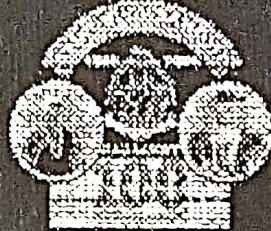


RANI CHANNAMMA UNIVERSITY BELAGAVI



**B.V.V.SANGHA'S
BACHELOR OF BUSINESS ADMINISTRATION**



BASAVESHWAR COMMERCE COLLEGE

BAGALKOTE - 587101

2021-2022

Project Report On:

"A STUDY ON CUSTOMER SATISFACTION "

AT

NARAYAN HYUNDAI PVT LTD, NAVANAGAR BAGALKOT

**Submitted by:
SHOBHA LAMANI
[B1916657]**

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Date 10/06/2022.

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CERTIFICATE OF APPROVAL

This is to certify that **MISS. SHOBHA LAMANI [B1916657]** of B.B.A VIth Semester has successfully completed her project entitled "**A STUDY ON CUSTOMER SATISFACTION TOWARDS HYUNDAI AT NARAYAN CARS PVT. LTD., NAVANAGAR, BAGALKOT**".

INTERNAL GUIDE

Prof. Vidya I. Vastrad

65
80

HOD & CO-ORDINATOR

Prof. Vidya I. Vastrad

PRINCIPAL

Dr. Jagannath V. Chavan

CERTIFICATE

This is to certify that Miss. Shobha Lamani (Reg. No B1916657) Student of Basaveshwar commerce college, has Successfully completed her In-plant training in our organization from 25th April 2022 to 24 may 2022, on the topic of Customer Satisfaction towards Hyundai cars Pvt.Ltd as a partial fulfillment of BBA Course as prescribed by RaniChannamma University, Belagavi. During this period of her internship program with us She had been exposed to different processes was found punctual and hardworking.

We wish her every success in her life and career.

