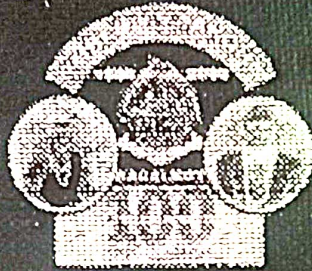


RANICHANNAMMA



UNIVERSITY

BELAGAVI



BASAVESHWAR COMMERCE COLLEGE

BAGALKOT-587101

BACHELOR OF BUSINESS ADMINISTRATION (BBA)

2021-2022

PROJECT REPORT ON

**A STUDY ON CUSTOMER
SATISFACTION**

AT RENAULT KUMADA MOTORS BAGALKOT

SUBMITTED BY

SOMESH BANG

B1916663

INTERNAL GUIDE

Prof. SHEETAL B. HARSHI

EXTERNAL GUIDE

P. D. DALAWAI SIR

COORDINATOR

Prof. VIDYA. I. VASTRAD

PRINCIPAL

PROF. J. V. CHAVAN



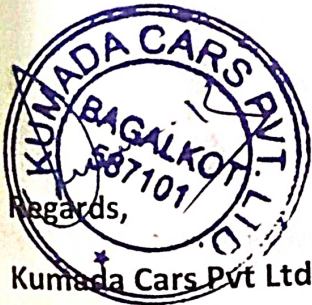
KUMADA CARS PRIVATE LIMITED



BAGALKOT

CERTIFICATE

This is to certify that **Mr.Somesh Bang** Who is presently studying in BBA final year (Reg.No: B1916663) at Basaveshwar commerce college-587101 has completed his training study on Customer satisfaction of **Kumada Cars Pvt Ltd Bagalkot**, During the period of 30Days from 30/04/2022 to 30/05/2022, in our organization And he has submitted the copy his project report



Kumada Cars Pvt Ltd

Bagalkot-587102

Date:

Post Box No.: 59
Exam Centre No.: 6205

B.V.V.Sangha's

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BASAVESHWAR COMMERCE COLLEGE,

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Dist : BAGALKOT)

(KARNATAKA STATE



NAAC : B++

Dr. Jagannath V. Chavan

Principal

M.A., M.Phil., Ph.D., S.L.E.T.

Ref. No.: BCCB /

/20

Date 10/06/2022

Email : bvvscommerce@gmail.com bccb_evaluation@rediffmail.com
website : bvvsbccb.org

CERTIFICATE OF APPROVAL

This is to certify that Mr. SOMESH BANG [B1916663] of B.B.A VIth Semester has successfully completed his project entitled on 'CUSTOMER SATISFACTION' at Renault Kumada Motors Bagalkot".

Internal Guide

Prof. Sheetal V. Barshi

H.O.D & Co-ordinator

Prof. Vidya I. Vastrad

Principal

Dr. J. V. Chavan

42
80