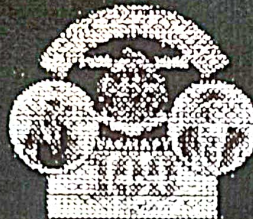


RANI CHANNAMMA UNIVERSITY BELAGAVI



**B.V.V.SANGHA'S
BACHELOR OF BUSINESS ADMINISTRATION**



**BASAVESHWAR COMMERCE COLLEGE
BAGALKOT-587101**

2021-2022

Project Report On:

"A STUDY ON CUSTOMER SATISFACTION"

AT

BIJJARGI TATA MOTORS BAGALKOT

Submitted by:

Mr. VENKTESH. K. PATIL

[B1916666]

INTERNAL GUIDE

Prof. Sheetal V. Barshi

EXTERNAL GUIDE

Mr. SALIM KHAJI

CO-ORDINATOR

Prof. VIDYA I. V

PRINCIPAL

Dr. JAGANNATH V.C



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Phone : 7349298621, 7349298622, 7349298624, 9243626231, 7349298623

CERTIFICATE

This is to certify that Mr. Venkatesh K. Patil [B1916666] of BBA 6th semester student of Basaveshwar commerce college, Bagalkot has visited our organisation and he has successfully completed his project entitled as "A STUDY ON CUSTOMER SATISFACTION TOWARDS TATA CARS" during period of 30 days i.e., from 25-04-2022 to 24-05-2022. He had worked satisfactorily toward completion of project assigned to him.

During the course of his training, we found him very dedicated towards his work.

We wish him a great career.

Place: Bagalkot

Date: 24/5/22



Signature of Official

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B.V.V.Sangha's



BASAVESHWAR COMMERCE COLLEGE,

BAGALKOT - 587 101.

Dist : BAGALKOT)

(KARNATAKA STATE



NAAC : B++

Dr. Jagannath V. Chavan

Principal

M.A.,M.Phil.,Ph.D., S.L.E.T.

Ref. No.: BCCB /

Date 10/06/2022 / 20 -

Email : bvvscommerce@gmail.com bccb_evaluation@rediffmail.com
website : bvvsbccb.org

CERTIFICATE OF APPROVAL

This is to certify that Mr **VENKATESH K PATIL** [B1916666] of B.B.A VIth Semester has successfully completed his project entitled on "A STUDY ON **CUSTOMER SATISFACTION**" at **TATA Cars Bijjargi**".

Internal Guide

Prof.Sheetal V.Barshi

H.O.D & Co-ordinator

Prof. Vidya I. Vastrad

Principal

Dr.J.V.Chavan

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